

LANGHAM SUPPER CLUB

Programme Terms & Conditions

1. LANGHAM SUPPER CLUB ("LSC") is managed by Langham Hotels International Limited ("LHI"), which reserves the right to change, add, remove, limit or cancel any or all programme benefits, rewards, rules and regulations under LSC from time to time discontinuing or terminate LSC at any time, at its sole discretion, without any prior notice.
2. The LANGHAM SUPPER CLUB Card ("LSC Card") is a membership card issued to qualified member of LSC ("Member"). LSC Card is not a credit card, and is the property of LHI. The loss of LSC Card should therefore be reported to LHI immediately. A replacement LSC Card will then be issued at a nominal charge.
3. Participating Hotels ("Participating Hotels") are the participating hotels as listed on LSC website which may be amended by LHI from time to time without any prior notice. For the avoidance of doubt, Participating Hotels exclude: Langham Place, Fifth Avenue in New York; and Chelsea Hotel in Toronto.
4. The LSC Card is not transferrable and shall be used exclusively by Member for his/her personal use; accordingly, the LSC discount applies only to meals or banquet activities hosted by the Member himself/herself, and to his/her own stay at the Participating Hotels. LSC Member are required to present his/her LSC Card in order to enjoy the LSC benefit from the Participating Hotels.
5. The LSC food-and-beverage discount:
 - applies only to a maximum of two tables (up to 24 guests) booked for any one meal period, whether in an à la carte restaurant or a banquet room; excluding wedding banquet at The Langham, Boston and The Langham, Chicago, or any other Participating Hotels LHI may update from time to time;
 - does not apply to non food and beverages ancillary items (e.g. tobacco) and any service charge;
 - cannot be used in conjunction with any other offer;
 - is subject to blackout dates determined at the Participating Hotels' discretion; and
 - requires advance table booking by quoting LSC membership number.
6. The LSC room discount is applicable only to rooms booked directly with the Participating Hotels through their sales department or reservations office, subject to availability and blackout dates determined at the Participating Hotel's discretion. Any form of online booking or booking through any third party does not qualify for such discount.
7. The LSC spa service discount requires advance booking, is subject to treatment availability (blackout dates may apply) and cannot be used in conjunction with other promotions at Chuan Spa and Chuan Body + Soul.
8. LSC bespoke benefits vary from Participating Hotel to Participating Hotel, and are subject to availability (blackout dates may apply) and may require separate price quotations. LSC Member shall consult with the relevant Participating Hotel directly for details on such Participating Hotel's specific LSC bespoke benefits.
9. LSC discounts cannot be used in conjunction with other promotions, discount offers or frequent flyer programme benefits.
10. Where there are two or more LSC Members present, only one LSC Member may use his/her discount for the same meal, banquet or hotel stay.
11. LSC membership is only available to permanent residents of the country where the Participating Hotels is located (applicant of LSC may be requested by LHI to present his/her proof of identity).
12. Only original receipt(s) certifying the spending of food and beverage for the requisite amount (excluding service charges, tips and applicable taxes) consumed within a ninety (90) day period at the Participating Hotels prior to the date of the application will be acceptable for LSC membership application.
- 13.1 LHI collects personal data of Members (both offline and online) so as to provide an experience of the LSC programme that is tailored to their preferences. The personal data supplied by Members will be used for the operation of the LSC programme, delivery of associated benefits and services, programme development and to communicate news and information to Members for their benefits.
- 13.2 In addition, LHI will use the personal data supplied by Members for direct marketing activities as detailed in Section 13.3 and 13.4 below. LHI will not use Member's personal data unless LHI has received the consent.
- 13.3 Personal data supplied by Members will be used for direct marketing activities in relation to the following classes of services, products and subjects:
 - (i) products and services offered by LHI's hotels and properties including accommodation offer, event and catering services, food and beverage services, and spa services
 - (ii) products and services offered by LHI's partners including airlines, frequent flyer programmes, travel partners, car rental companies, financial institutions, credit card companies, retail partners and real estate companies.
- 13.4 LHI shall use the following personal data held by us from time to time for the direct marketing activities detailed in Section 13.3:
 - (i) Name (ii) Email (iii) Address (iv) Phone no. (v) Birthday
- 13.5 Since the privacy of Members is of paramount importance to LHI, we wish to protect it and maintain the trust of our Members while collecting the information necessary to operate the LSC programme. LHI is fully committed to providing information about the collection and use of personal data furnished by, or collected from, Members while using our websites, products and services. If you do not wish LHI to use your personal data for use in direct marketing as described, you may exercise your opt-out right by notifying us at any time without charge, via email at supperclub@langhamhotels.com.
- 13.6 Members have the right to review, amend and update any personal data held by LHI. Members' contact details, profiles and guest histories can be accessed at any time online by individual Members. The Member-restricted access is password-secured and allows you to view and to change your contact details and personal preferences.
- 13.7 Members have the responsibility of keeping LSC up-to-date as to their correct communication/postal address.
- 13.8 LHI will only use and disclose Members' data to the companies within the Group, their successors, and any vendors and suppliers including system developers, campaign management companies, call centres, research companies, fulfilment companies and telecom service providers LHI engages to process data on its behalf for the purpose of operating the LSC programme as detailed in Section 13.1.
14. LHI reserves the right and at its sole discretion, to reject any LSC membership application whatsoever it receives, or to terminate the membership of any LSC member who acts in a manner deemed inappropriate by LHI.
15. LHI reserves the right and at its sole discretion, to change, amend, add, or delete any provision under the LSC Terms and Conditions, without any prior notice to Members. It is members' responsibility to regularly check with LHI or the participating hotels for any changes to these Terms and Conditions.
16. In the event of any dispute related to LSC, LHI and the relevant Participating Hotels reserve the right to make the final decision.
17. Your signature on, and/or use of the LSC Card, represents your full understanding and acceptance of all of the above Terms and Conditions.
18. In the event of an inconsistency between the English and Chinese versions of the above Terms and Conditions, the English version shall prevail.

LANGHAM SUPPER CLUB MEMBERSHIP OFFICE

supperclub@langhamhotels.com
supperclub.langhamhotels.com

† Bespoke benefits available only at the following hotels:

PARTICIPATING PROPERTIES

AUSTRALIA	THE LANGHAM, MELBOURNE <i>T (61 3) 8696 8888 tmel.supperclub@langhamhotels.com</i>
	THE LANGHAM, SYDNEY <i>T (61 2) 9256 2222 tsyd.supperclub@langhamhotels.com</i>
CHINA	THE LANGHAM, HAIKOU † <i>T (86 898) 6696 9777 thak.supperclub@langhamhotels.com</i>
	THE LANGHAM, SHANGHAI, XINTIANDI † <i>T (86 21) 2330 2288 tlshx.supperclub@langhamhotels.com</i>
	THE LANGHAM, SHENZHEN † <i>T (86 755) 8828 9888 tlssz.supperclub@langhamhotels.com</i>
	LANGHAM PLACE, BEIJING CAPITAL AIRPORT † <i>T (86 10) 6457 5555 lpbc.supperclub@langhamhotels.com</i>
	LANGHAM PLACE, GUANGZHOU † <i>T (86 20) 8916 3388 lpacn.supperclub@langhamhotels.com</i>
	LANGHAM PLACE, HAINING † <i>T (86 573) 8789 7888 lpnan.supperclub@langhamhotels.com</i>
	LANGHAM PLACE, NINGBO CULTURE PLAZA † <i>T (86 574) 8908 9999 lpnbo.supperclub@langhamhotels.com</i>
	LANGHAM PLACE, XIAMEN † <i>T (86 592) 602 9999 lpxia.supperclub@langhamhotels.com</i>
HONG KONG	THE LANGHAM, HONG KONG † <i>T (852) 2132 7898 tlhkg.supperclub@langhamhotels.com</i>
	CORDIS, HONG KONG † <i>T (852) 3552 3388 cdhkg.supperclub@cordishotels.com</i>
	EATON, HONG KONG † <i>T (852) 2782 1818 eshkg.supperclub@eatonhotels.com</i>
NEW ZEALAND	THE LANGHAM, AUCKLAND <i>T (64 9) 379 5132 tlakl.supperclub@langhamhotels.com</i>
UNITED KINGDOM	THE LANGHAM, LONDON † <i>T (44 0) 20 7636 1000 tlon.supperclub@langhamhotels.com</i>
UNITED STATES	THE LANGHAM, BOSTON <i>T (1 617) 451 1900 tlbos.supperclub@langhamhotels.com</i>
	THE LANGHAM, CHICAGO <i>T (1 312) 923 9988 tlchi.supperclub@langhamhotels.com</i>
	THE LANGHAM HUNTINGTON, PASADENA, LOS ANGELES <i>T (1 626) 568 3900 tlax.supperclub@langhamhotels.com</i>

For latest participating properties, hotel address and more information, please refer to the participating hotels list on supperclub.langhamhotels.com.

LANGHAM
SUPPER
CLUB
LANGHAM
SUPPER CLUB
LANGHAM
SUPPER CLUB
LANGHAM
SUPPER CLUB

INTRODUCTION
a world of delicious rewards



TLMEL-LSC/08/2016

Discover

delicious rewards...

The LANGHAM SUPPER CLUB is your portal to a world of fabulous rewards, presented in acknowledgement of your patronage of the delightful dining offers from Langham's portfolio of hotels.

LANGHAM SUPPER CLUB membership at The Langham, Melbourne is AU\$175 per person and is valid for 12 months.

To become a member of this exciting programme, fill in the enclosed application form and return to the hotel. It's as simple as that! We will issue your card within four weeks of receiving your application.



benefits

Members are entitled to an exclusive 15% off the following offerings at participating Langham Hotels and Resorts, Cordis and Eaton hotels as well as affiliate establishments worldwide:

WINING AND DINING
*in our restaurants and bars worldwide and Yat Tung Heen Wan Chai Hong Kong**

GROUP ENTERTAINMENT
*for a maximum of two tables (up to 24 persons) at banquet functions hosted by you**

HOTEL STAY
*when you book a room directly with the hotels at Best Available Rate***

SPA TREATMENTS
at our signature Chuan Spa and Chuan Body + Soul

MEMBERS CAN ALSO ENJOY DIFFERENT BESPOKE BENEFITS

SPECIAL INVITATIONS
to wine-and-dine events at our hotels (eg wine-tasting dinner, cooking class and so forth)

EXTRAORDINARY BIRTHDAY TREAT
when dining at the designated hotel restaurants with at least one paying guest within the member's birthday month^

* service charge excluded; limited to a maximum of 2 tables or 24 persons per meal.

subject to availability

+ direct reservation via phone | email | fax with hotel(s) is required to enjoy exclusive 15% off room booking

^ this benefit shall be consumed with a valid birthday treat voucher issued by the Club once per year, with condition that member has an eligible transaction in the preceding 12 months (excluding the visit using the Birthday Treat Voucher). Consumption as subject to the usage conditions stipulated in the voucher. An Eligible Transaction is a single transaction of HKD300 | RMB300 | GBP30 | AUD40 or above (after LANGHAM SUPPER CLUB membership discount, including service charge), with the membership card presented. Each receipt or transaction is valid for one Birthday Treat Voucher only. The Birthday Treat Voucher will only be awarded to the LSC cardholder of the transaction.

Note: Details about the offering of the Club benefits vary from hotel to hotel, please check with the relevant hotel directly for the detailed usage conditions.