

# THE LANGHAM

HONG KONG

## CORPORATE SOCIAL RESPONSIBILITY POLICY STATEMENT THE LANGHAM, HONG KONG

The Langham, Hong Kong is a five star luxury hotel situated in the heart of Tsimshatsui, Kowloon one of the most popular areas of the city for shopping and entertainment. In addition to our meticulous attention to detail and innovative services we recognise the potential impacts that our business, products and services have on the environment and local communities.

Our sustainability programme – CONNECT is in place to recognise our underlying responsibility to manage the potential environmental and social risks, by applying holistic and integrated plans and policies to protect the life supporting capacity of ecosystems whilst addressing the issues and concerns of neighbouring community. The CONNECT consists of four focus areas - Environment, Community, Colleague and Governance, which forms the framework to address the most relevant corporate responsibility issues to our day-to-day business. We are also committed to continual improvement in environmental and social sustainability performance, annual benchmarking, compliance with local environmental legislation and pollution prevention as the minimum level of performance.

To strengthen our environmental and social performance we have identified the following key aims and objectives for improvement:

- On-going education and training of all colleagues to be role models and better environmental stewards.
- Introduction of energy management plans, policies and retrofits to reduce our overall demand on resources.
- Implementation of water saving practices to reduce consumption of portable water.
- Reduction of waste going to landfill by applying the four R's – reduce, replace, reuse, recycle.
- Implementation of sustainable purchasing and sourcing of products to support local communities, business and the economy.
- Introduction of internal working groups to drive initiatives, policies and programmes aimed at continual improvement.

To ensure the adoption of these principals, values and objectives we have appointed Mr. Tony Chan as the hotel's Director of Engineering and EarthCheck Coordinator who has the responsibility and skills for ensuring on-going environmental performance, identification of environmental risks, recording and monitoring of impacts and implementing environmental and social sustainability measures.

To further reiterate our commitment as an ethical and socially aware business we give special consideration to employing and empowering local employees and wherever possible environmentally sustainable products and services will be sourced.

We also encourage our staff to present our commitment to environmental and social sustainability and our commitment to achieving EarthCheck Benchmark and Certification to our guests, suppliers, contractors, agents and wholesalers.



Signed

Date

1 March 2020

MR. Marcel N.A. Holman  
Managing Director  
The Langham, Hong Kong

**NOTE:** This policy is a public document and will be reviewed annually.