

# LANGHAM SUPPER CLUB

## *Programme Terms & Conditions*

1. LANGHAM SUPPER CLUB (hereinafter called "LSC") is managed by Langham Hotels International Limited (hereinafter called "LHI"), which reserves the right to change, add, remove, limit or cancel any or all programme benefits, rewards, rules and regulations under LSC from time to time discontinue or terminate LSC at any time, at its sole discretion, without any prior notice.
2. The LANGHAM SUPPER CLUB Card (hereinafter called "LSC Card") is a membership card issued to qualified member of LSC (hereinafter called "Member"). LSC Card is not a credit card, and is the property of LHI. The loss of LSC Card should therefore be reported to LHI immediately for replacement.
3. Participating hotels and restaurants (hereinafter called "Participating Hotels") are the participating hotels as listed on LSC website which may be amended by LHI from time to time without any prior notice. For the avoidance of doubt, Participating Hotels exclude Chelsea Hotel, Toronto.
4. The LSC Card is not transferrable and shall be used exclusively by Member for his/her personal use; accordingly, the LSC discount applies only to meals or banquet activities hosted by the Member himself/herself, and to his/her own stay at the Participating Hotels. LSC Member are required to present his/her LSC Card in order to enjoy the LSC benefit from the Participating Hotels.
5. The LSC food-and-beverage discount:
  - applies only to a maximum of two tables (up to 24 guests) booked for any one meal period, whether in an à la carte restaurant or a banquet room; excluding wedding banquet at The Langham, Boston and The Langham, Chicago, or any other Participating Hotels LHI may update from time to time;
  - does not apply to non food and beverages ancillary items (e.g. tobacco) and any service charge;
  - does not apply to alcohol beverages in any location where state or provincial law prohibits discounts on alcohol beverages;
  - cannot be used in conjunction with any other promotion;
  - is subject to blackout dates determined at the Participating Hotels' discretion;
  - requires advance table booking by quoting LSC membership number; and
  - does not apply to The Langham, New York, Fifth Avenue.
6. The LSC room discount is applicable only to rooms booked directly with the Participating Hotels through their sales department or reservations office, subject to availability and blackout dates determined at the Participating Hotel's discretion. Any form of online booking or booking through any third party does not qualify for such discount.
7. The LSC spa service discount requires advance booking, is subject to treatment availability (blackout dates may apply) and cannot be used in conjunction with other promotions at Chuan Spa, Chuan Body + Soul, and Chuan Spa Health + Wellness. LSC spa service discount does not apply to The Langham, New York, Fifth Avenue.
8. LSC bespoke benefits vary from Participating Hotel to Participating Hotel, and are subject to availability (blackout dates may apply) and may require separate price quotations. LSC Member shall consult with the relevant Participating Hotel directly for details on such Participating Hotel's specific LSC bespoke benefits.
9. LSC discounts cannot be used in conjunction with other promotions, discount offers or frequent flyer programme benefits.
10. Where there are two or more LSC Members present, only one LSC Member may use his/her discount for the same meal, banquet or hotel stay.
11. LSC membership is only available to permanent residents of the country where the Participating Hotels is located (applicant of LSC may be requested by LHI to present his/her proof of identity.)
12. Only original receipt(s) certifying the spending of food and beverage for the requisite amount (excluding service charges, tips and applicable taxes) consumed within a ninety (90) day period at the Participating Hotels prior to the date of the application will be acceptable for LSC membership application.
- 13.1 LHI collects personal data of Members (both offline and online) so as to provide an experience of the LSC programme that is tailored to their preferences. The personal data supplied by Members will be used for the operation of the LSC programme, delivery of associated benefits and services, programme development and to communicate news and information to Members for their benefits.
- 13.2 In addition, LHI will use the personal data supplied by Members for direct marketing activities as detailed in Section 13.3 and 13.4 below. LHI will not use Member's personal data unless LHI has received the consent.
- 13.3 Personal data supplied by Members will be used for direct marketing activities in relation to the following classes of services, products and subjects:
  - (i) products and services offered by LHI's hotels and properties including accommodation offers, event and catering services, food and beverage services, and spa services;
  - (ii) products and services offered by LHI's partners including airlines, frequent flyer programmes, travel partners, car rental companies, financial institutions, credit card companies, retail partners and real estate companies.
- 13.4 LHI shall use the following personal data held by us from time to time for the direct marketing activities detailed in Section 13.3:
  - (i) Name (ii) Email (iii) Address (iv) Phone no. (v) Birthday
- 13.5 Since the privacy of Members is of paramount importance to LHI, we wish to protect it and maintain the trust of our Members while collecting the information necessary to operate the LSC programme. LHI is fully committed to providing information about the collection and use of personal data furnished by, or collected from, Members while using our websites, products and services. If you do not wish LHI to use your personal data for use in direct marketing as described, you may exercise your opt-out right by notifying us at any time without charge, via email at [supperclub@langhamhotels.com](mailto:supperclub@langhamhotels.com).
- 13.6 Members have the right to review, amend and update any personal data held by LHI. Members' contact details, profiles and guest histories can be accessed at any time online by individual Members. The Member-restricted access is password-secured and allows you to view and to change your contact details and personal preferences.
- 13.7 Members have the responsibility of keeping LSC up-to-date as to their correct communication/postal address.
- 13.8 LHI will only use and disclose Members' data to the companies within the Group, their successors, and any vendors and suppliers including system developers, campaign management companies, call centres, research companies, fulfilment companies and telecom service providers LHI engages to process data on its behalf for the purpose of operating the LSC programme as detailed in Section 13.1.
14. LHI reserves the right and at its sole discretion, to reject any LSC membership application whatsoever it receives, or to terminate the membership of any LSC member who acts in a manner deemed inappropriate by LHI.
15. Any Member who has not used the LSC card to enjoy any food-and-beverage discount at any LSC participating hotels in past 12 consecutive months will be automatically removed from the list of active Members and subject to forfeiture of all benefits and services under the LSC card without prior notice. Notwithstanding, Member may reactivate his or her account in accordance with the terms and conditions provided by LHI.
16. LHI reserves the right and at its sole discretion, to change, amend, add, or delete any provision under the LSC Terms and Conditions, without any prior notice to Members. It is members' responsibility to regularly check with LHI or the participating hotels for any changes to these Terms and Conditions.
17. In the event of any dispute related to LSC, LHI and the relevant Participating Hotels reserve the right to make the final decision.
18. Your signature on, and/or use of the LSC Card, represents your full understanding and acceptance of all of the above Terms and Conditions.
19. In the event of an inconsistency between the English and Chinese versions of the above Terms and Conditions, the English version shall prevail.

LANGHAM SUPPER CLUB MEMBERSHIP OFFICE  
[supperclub@langhamhotels.com](mailto:supperclub@langhamhotels.com)

*For the latest participating hotels list and more information, please visit  
[supperclub.langhamhotels.com](http://supperclub.langhamhotels.com).*



LSC-LE/03/2020

LANGHAM  
SUPPER  
CLUB  
MEMBERSHIP  
OFFICE  
INTRODUCTION  
a world of delicious rewards

# Discover

*delicious rewards...*

*The LANGHAM SUPPER CLUB is your portal to a world of fabulous rewards, presented in acknowledgement of your patronage of the delightful dining offers from Langham's portfolio of hotels.*



## benefits

*Members are entitled to an exclusive 15% off the following offerings at participating The Langham Hotels and Resorts, Cordis Hotels and Resorts and affiliate establishments worldwide:*

### WINING AND DINING

*in our hotel restaurants and bars worldwide, Ming Court, Wanchai and Yat Tung Heen\**

### GROUP ENTERTAINMENT

*for a maximum of two tables (up to 24 persons) at banquet functions hosted by you\**

### HOTEL STAY

*when you book a room directly with the hotels at Best Available Rate\*\*+*

### SPA TREATMENTS

*at our signature Chuan Spa, Chuan Body + Soul, and Chuan Spa Health + Wellness*

*Members can also enjoy different bespoke benefits<sup>#</sup>, designed to meet your culinary desires, specifically at our selected hotels:*

### SPECIAL INVITATIONS

*to wine-and-dine events at our hotels (eg wine-tasting dinner, cooking class and so forth)*

### UPCLOSE-&PERSONAL CONSULTATION WITH OUR TOP CHEFS

*at member's residence or other venues outside our hotels<sup>^</sup>*

### PERSONALISED MENU

*specially designed by our top chefs and made more exciting by the opportunity to enjoy it in a private setting at our hotels<sup>^</sup>*

### PRIORITY WAITLIST

*for members who wish to avail themselves of our culinary offers: the next available table will be offered to members when they choose to dine at our restaurants*

### PREFERRED SEATING ARRANGEMENT

*per member's request when booking a restaurant table*

### EXTRAORDINARY BIRTHDAY TREAT

*when dining at the designated hotel restaurants with at least one paying guest within the member's birthday month<sup>^^</sup>*

### FESTIVE FLAIR

*special delights and surprises when dining at our restaurants and bars during various festive periods.*

\* service charge excluded; limited to a maximum of 2 tables or 24 persons per meal.

# subject to availability

+ direct reservation via phone | email | fax with hotel(s) is required to enjoy exclusive 15% off on room booking

^ subject to bespoke quotation per the specific requirements of each event

^^ this benefit shall be consumed with a valid birthday treat voucher issued by the Club once per year, with condition that member has an eligible transaction\* in the preceding 12 months (excluding the visit using the Birthday Treat Voucher). Consumption as subject to the usage conditions stipulated in the voucher

\*An Eligible Transaction is a single transaction of HKD300 | RMB300 | GBP30 | AUD60 | NZD60 | USD38 or above (after LANGHAM SUPPER CLUB membership discount, including service charge), with the membership card presented. Each receipt or transaction is valid for one Birthday Treat Voucher only. The Birthday Treat Voucher will only be awarded to the LSC cardholder of the transaction.

Note: Details about the offering of the Club benefits vary from hotel to hotel, please check with the relevant hotel directly for the detailed usage conditions.

# Exclusive LANGHAM SUPPER CLUB

Membership for TUMI Exclusives Club gold member

To explore the benefits and privileges, please visit  
[supperclub.langhamhotels.com](http://supperclub.langhamhotels.com)

## APPLICATION FORM

To become a member, please fill in this form and email it to Langham Supper Membership office ([lhi.supperclub@langhamhotels.com](mailto:lhi.supperclub@langhamhotels.com)) with a copy of your TUMI Exclusives club membership card. Your membership application will be processed within four weeks.

( \* indicates mandatory field )

☐ Mr      ☐ Mrs      ☐ Ms      ☐ Miss

\*Surname

\*First name

\_\_\_\_\_  
(Country code)      (Area code)      (Phone no.)

\*Phone

\_\_\_\_\_  
(Country code)      (Area code)      (Phone no.)

Mobile

\*E-mail

\*Address: Flat / Suite

Floor / Level

Block/Building

Estate

Street

State / Province

Postal / Zip Code

Country

Date of birth (DD/MM/YYYY)

Wedding date (if any) (DD/MM/YYYY)

Preferred Language   ☐ English   ☐ Traditional Chinese   ☐ Simplified Chinese

☐ I agree Langham Hotels International Ltd. to use my personal data for direct marketing.

I agree and accept the LANGHAM SUPPER CLUB terms and conditions.

Signature

Date

For office use:

☐ Invited by (Management representative: \_\_\_\_\_ )

☐ Hotel code \_\_\_\_\_